What is BYOD?

BYOD stands for *Bring Your Own Device*. Students bring a personal device, typically a laptop, to school for learning. The device is owned by the student, but the Diocese provides access to learning software, school networks, internet, and technical support during school hours. Please see the Catholic Schools BYOD website for more information.

What is Managed BYOD?

Managed BYOD is an optional program where student devices are partially managed by the Diocese. This allows for better technical support, easier access to school resources, and improved security.

Why should I sign up for Managed BYOD?

- Easier device setup
- Fewer technical issues
- Automatic installation of apps to support learning and relevant updates
- Enhanced security and safe internet access
- Consistent experience across schools – one sign up with easy transitions from Primary to Secondary
- No extra cost for families

Can all students participate?

Yes, all students with Windows computers that meet the below requirements can participate. Parents/Families must give consent for the student's device to be managed.

Only Windows laptops that meet the Diocesan BYOD Minimum Specifications are supported.
- **Supported:** Windows Education or Windows Pro versions
- **Not Supported:** Windows Home (unless upgraded), Chromebooks, Apple MacBooks

What device should I buy?

Devices that meet the Diocesan BYOD Minimum Specifications are supported.

What operating system must the device support to be managed?

Devices must run Windows Education or Pro. Devices with Windows Home can be upgraded to Windows Education version, at no extra cost. Detailed step by step instructions and videos are provided on the Catholic Schools BYOD website to guide parents/families through the setup process.

What happens if students have MacBooks or Chromebooks?

MacBooks and Chromebooks are *not* supported under the Managed BYOD framework. These students will continue under the standard BYOD model. This may be reviewed in future. Devices that meet the Diocesan BYOD Minimum Specifications are supported.

Is there a recommended high and low purchase price option for devices?

Yes. Refer to the Diocesan BYOD Minimum Specifications on the Catholic Schools BYOD website for guidance. Lower-spec devices typically align with lower price points. Devices purchased according to these specifications will be suitable for Managed BYOD.

Who owns the device in a Managed BYOD program?

The student or family owns the device.

Is the device fully managed by the school's IT support?

No. It is *partially* managed to allow for essential configurations and support.

What can the Diocese manage on the device?

- Install required software for learning
- Configure settings
- Install Windows Defender
- Provide updates
- Manage security settings

Where can I find our more about the privacy and security settings?

A fact sheet on our website is coming soon

What happens when a student leaves the school?

The device must be *unenrolled* from Managed BYOD. Step by step instructions on this process is provided on the Catholic Schools BYOD website.

What support is available under the Managed BYOD program?

School IT support can help with:

- Network connectivity
- Supported applications - they will be available for download and use by students, ensuring easy access to the tools needed to support learning

What is not supported under the Managed BYOD program?

Hardware issues must be handled by the student/family through the device's vendor or retailer.

Do students need to lodge a ticket for IT support?

Students can request help using the school's existing system to request IT support. No changes to the current support process.

What terms and conditions apply?

Managed BYOD services are governed by the Schools BYOD Terms and Conditions. These apply to all devices used for learning and all users of Diocesan networks and services.

Schools issue a Compass Event consent form. Please see your Compass app for more details.

What if parents/families choose not to opt in?

Managed BYOD is not mandatory – it is currently opt-in for both schools and families. Future participation requirements may be reassessed to ensure security and consistency.

Managed BYOD and our FAQs are constantly evolving. Please visit the Catholic Schools website for the latest information.
https://www.mn.catholic.edu.au/learning-wellbeing/digital-innovation-learning/bring-your-own-device/

Can parents still use school BYOD purchasing portals?

Yes. If the school offers purchasing through a vendor ports, these portals are encouraged as they simplify purchasing compatible Windows Education devices.