

What is BYOD?

BYOD stands for *Bring Your Own Device*. Students bring a personal device, typically a laptop, to school for learning. The device is owned by the student, but the Diocese provides access to learning software, school networks, internet, and technical support during school hours. Please see the [Catholic Schools BYOD website](#) for more information.

What is Managed BYOD?

Managed BYOD is an optional program where student devices are partially managed by the Diocese. This allows for better technical support, easier access to school resources, and improved security.

Why should I sign up for Managed BYOD?

- Easier device setup
- Fewer technical issues
- Automatic installation of apps to support learning and relevant updates
- Enhanced security and safe internet access
- Consistent experience across schools – one sign up with easy transitions from Primary to Secondary
- No extra cost for families

Can all students participate?

Yes, all students with Windows computers that meet the below requirements can participate. Parents/Families must give consent for the student's device to be managed.

Only Windows laptops that meet the [Diocesan BYOD Minimum Specifications](#) are supported.

- **Supported:** Windows Education or Windows Professional (Pro) versions
- **Not Supported:** Windows Home (unless upgraded to Windows Education), Chromebooks, Apple MacBooks

What device should I buy?

Devices that meet the [Diocesan BYOD Minimum Specifications](#) are supported.

What operating system must the device support to be managed?

Devices must run Windows Education or Pro. Devices with Windows Home can be upgraded to Windows Education version, at no extra cost. Detailed step by step instructions and videos are provided on the [Catholic Schools BYOD website](#) to guide parents/families through the setup process.

What happens if students have MacBooks or Chromebooks?

MacBooks and Chromebooks are *not* supported under the Managed BYOD framework. These students will continue under the standard BYOD model. This may be reviewed in future. Devices that meet the [Diocesan BYOD Minimum Specifications](#) are supported.

Is there a recommended high and low purchase price option for devices?

Yes. Refer to the Diocesan BYOD Minimum Specifications on the [Catholic Schools BYOD website](#) for guidance. Lower-spec devices typically align with lower price points. Devices purchased according to these specifications will be suitable for Managed BYOD.

Who owns the device in a Managed BYOD program?

The student or family owns the device.

Is the device fully managed by the school's IT support?

No. It is *partially* managed to allow for essential configurations and support.

What can the Diocese manage on the device?

- Install required software for learning
- Configure settings
- Install Windows Defender
- Provide updates
- Manage security settings

Where can I find out more about the privacy and security settings?

A fact sheet is available [here](#), in the appendix of this document.

What happens when a student leaves the school?

The device must be ***unenrolled*** from Managed BYOD. Step by step instructions on this process is provided on the [Catholic Schools BYOD website](#).

What support is available under the Managed BYOD program?

School IT support can help with:

- Network connectivity
- Supported applications - they will be available for download and use by students, ensuring easy access to the tools needed to support learning

What is not supported under the Managed BYOD program?

Hardware issues must be handled by the student/family through the device's vendor or retailer.

Do students need to lodge a ticket for IT support?

Students can request help using the school's existing system to request IT support. No changes to the current support process.

What terms and conditions apply?

Managed BYOD services are governed by the [Schools BYOD Terms and Conditions](#). These apply to all devices used for learning and all users of Diocesan networks and services.

Schools issue a Compass Event consent form. Please see your Compass app for more details.

What if parents/families choose not to opt in?

Managed BYOD is not mandatory – it is currently opt-in for both schools and families. Future participation requirements may be reassessed to ensure security and consistency.

Managed BYOD and our FAQs are constantly evolving. Please visit the Catholic Schools website for the latest information.
<https://www.mn.catholic.edu.au/learning-wellbeing/digital-innovation-learning/bring-your-own-device/>

Can families still purchase devices through their school's BYOD Purchasing Portal?

Yes. The portals are strongly encouraged as they simplify purchasing compatible Windows Education devices.

Participation in Managed BYOD and device purchasing are separate decisions. Families may purchase a device through their school's BYOD Purchasing Portal regardless of whether they choose to participate in Managed BYOD.

The BYOD Purchasing Portal provides access to devices that have been selected to meet school requirements and are designed for everyday student use. Many portal devices also include education-focused warranty, repair and accidental damage protection options.

Are there different device options available through the BYOD Purchasing Portal?

Depending on the school and year group, the BYOD Purchasing Portal may offer one or more device options.

Devices are selected to provide a balance between cost, performance, durability and support. While some devices may offer higher specifications or additional features, all portal devices are suitable for learning and have been chosen to meet school requirements.

Microsoft 365 Education Licence**Do I need to buy a Microsoft 365 license?**

No. Students do not need a Microsoft 365 License.

The M365 suite of software (including Word, Excel, PowerPoint, Outlook and Teams) is provided free of charge to every student of the Maitland-Newcastle Diocese. Students simply need to sign into these applications with their school email address and log in details. Most devices come preinstalled with Microsoft 365 applications, or they can be downloaded from the Microsoft Store on your device.

Schools Participating in the Managed BYOD Program

If:

- your child's school is participating in the Managed BYOD Program, and
- you have provided consent via the school's Compass Managed BYOD Consent Event,

the device will be enrolled into Managed BYOD.

Each student is entitled to download and install the Microsoft 365 suite of applications on up to five devices, however students attending, have these (and any other required) applications deployed to their school device - including:

- | | |
|------------|---------------------|
| • Teams | Word |
| • Excel | PowerPoint |
| • Outlook | Reflect |
| • Power Bi | Minecraft Education |

Schools Not Participating in Managed BYOD or Students Not Opted In

If:

- your child's school is not participating in the Managed BYOD Program, or
- you have chosen not to opt in to Managed BYOD,

your child is still entitled to Microsoft 365 at no cost.

Each student is entitled to download and install the Microsoft 365 suite of applications on up to five devices. The Microsoft 365 suite of application can be downloaded at <https://portal.office.com/account/?ref=Harmony#installs>
This includes the following applications:

- | | |
|-----------|------------|
| • Teams | Word |
| • Excel | PowerPoint |
| • Outlook | |

Most devices come preinstalled with Microsoft 365 applications. Students simply need to sign into these applications with their school address and password.

Other (freely downloadable) Microsoft applications that may be required at school include:

Reflect

Power Bi

Minecraft Education

If students do not have these or any other required applications installed, then they will be guided through process to download and install them and sign in at school.

Please ensure that your child has a personal Microsoft account in order to download and install any necessary applications.

This document relates to the data access and privacy of the Managed BYOD Program.

The below information applies to any device connected to the CDMN network, including BYOD (unmanaged):

- Device technical data is collected and monitored by diocesan systems for operational and security purposes.
- Access to this data is **restricted** and only occurs when necessary (e.g., to protect a child's safety or provide technical support).
- When a student uses a Diocesan-issued account, the organisation may access student data if needed or requested, for example:
 - To provide technical support
 - To help protect a student's safety

Access when needed for safety or support

If required, Diocesan systems may access:

- Files, web browsing history, and emails in **school accounts**
- Chat history
- Contacts, calendar, and pictures stored in **school accounts** (e.g., OneDrive)
- Passwords for school accounts (can be reset by school staff or IT administrators)

Managed BYOD: What the school can see [school in this context means IT administrators]

Access is limited to **technical and management data** related to the device:

- Device owner, device name, and serial number
- Device model and manufacturer
- Operating system and version
- Inventory of system hardware (storage space, memory, network hardware addresses)
- Managed applications installed (applications provided by the school)
- List of names of installed ('discovered') applications

(Note: Schools cannot see application content)

What the school cannot see [school in this context means IT administrators]

- Personal content within personal accounts
- Passwords
- Location settings (user-controlled; location visibility in Intune is off by default)
- If Lost Mode is enabled, location can be used to help find a missing device
- Personal files, browsing history, and emails in non-school accounts

Important notes

- If a student uses a personal account on their device—even when enrolled in Managed BYOD—the Diocese **cannot access any data within that personal account**
- Diagnostic information, event logs, and sign-in logs may be accessed for troubleshooting and security purposes

Applications (Managed BYOD)

- Automatically deployed applications:
 - Adobe Acrobat Reader DC
 - Microsoft Teams
 - Microsoft OneNote
 - Microsoft Excel
 - Microsoft Word
 - Microsoft PowerPoint
 - Microsoft Outlook
 - NAPLAN locked down browser
- Optional applications:
 - Adobe Creative Cloud App (license)
 - Microsoft To Do Lists
 - Microsoft Clipchamp
 - Canva
 - Padlet
 - VLC (video player)
 - Minecraft EDU

Schools may have personalised specific standard applications in addition to the above.

The list of optional applications may increase as more applications are made available to devices opted into Managed BYOD and within the Managed BYOD program.

For more information, please contact your school's IT team.